



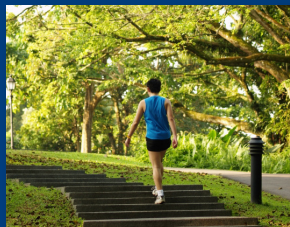
Cities Insurance Association of Washington

Educational Services



Through our administrator, Clear Risk Solutions, we provide various trainings all of which can be customized to meet your needs and are available to you in person and at your location. In addition, these trainings can be utilized by those throughout your organization including council members, staff and/or volunteers. The following is a list of the types of trainings available to all CIAW members. For a complete description of these trainings visit www.ciaw.us. For more details please feel free to contact us direct at 800.407.2027.

- Addressing Personnel Challenges through Effective Leadership
- Adolescent Bullying
- Appropriate Professional Workplace Behavior
- Bullying in the Workplace
- Collision Response
- Concussion Management
- Confidentiality in the Workplace
- De-Escalate Anyone, Anytime, Anywhere: Unplug the Power Struggle with Principle Based De-Escalation
- Defensive Driving
- Defusing Anger in the Workplace
- Developing and Managing Volunteer Programs
- Diversity in the Workplace
- Diversity with a Focus on Sexual Harassment
- Dos and Don'ts of Discipline
- Driver Training Simulator (DTS)
- Driving Skills Cone Course
- Enhancing Workplace Climate
- Front-line Liability Issues Overview
- Hiring Smart
- Impairment Recognition
- Law Enforcement Training Simulator (LETS)
- Managing a Multi-Generational Workforce
- Maintaining a Professional Work Environment
- Managing Conflict
- Managing the Risks of Social Media
- Open Public Meeting Act/Public Records Request
- Performance Appraisals
- Public Officials Liability/Creating Balance
- Public Records Request
- Recognizing and Reporting Child Abuse and Misconduct
- Right Response
- Sexual Harassment in the Workplace
- Supervision of Children
- Taser® Training
- True Colors® - Communicating With People Who Think Differently Part 1
- True Colors® - Communicating With People Who Think Differently Part 2



For more information call: 800.407.2027

Program website: www.ciaw.us

